


ABOUT ME

An accomplished Technology Operations Manager with over 30+ years extensive experience in Cross-Functional, Multi-Cultural People Management, across multiple National and International locations, IT Governance & Compliance and Change Management within Large Corporates.

CONTACT

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Auckland, New Zealand



EDUCATION



VINCENNES UNIVERSITY

Science Degree
Major: Electronics Engineering
Specialization: Robotics

Timeline: 1980 – 1982

UNIVERSITY OF AUCKLAND

Professional Development
Subject: Case Study of "Start-Up" company, growth, life cycle & business development.

Timeline: 1997

Subject: Business Financial Accounting for business managers.

Timeline: 1996



MAURÍCIO VÁS

TECHNOLOGY OPERATIONS MANAGER

SUMMARY

Technology Operations Management with exceptional capabilities in generating conducive work atmosphere, mentoring teams to enhance overall productivity levels, utilizing ITIL principles. A team player with excellent communications, negotiation and relationship management skills. Recognized as a hands-on, proactive professional who can rapidly identify problems, formulate tactical plans, initiate change and implement effective programmes in challenging and diverse environments.

Passionate about future technologies, seeking to expand my experience into fields such as Internet of Things (IoT), Machine Learning (ML) and Artificial Intelligence (AI).

PROFESSIONAL SYNOPSIS

- Over 30+ years of IT & Operations Management experience, including over 20+ years of IT business management experience.
- Large (60+) Multi-Cultural people/team management across multiple office & international locations.
- Experienced in managing Systems Engineers, Service Delivery Managers, Senior Software Developers, Business Analysts, System Testers, etc.
- IT Governance & Compliance, Change Management experience within a large international corporate environment.
- Expertise in leading all functions related to Project Management involving planning, work scheduling, business communication, program management, operations, relationship management, administration and budgets management.
- Adept at identification and evaluation of emerging trends, identification of business risks and opportunities arising from the competitive market, performance standards and measurement, investment evaluation, business case development.
- Proficient at evaluating new technologies and determining their suitability to business needs and their impact & benefits within company operations.
- Recognized as a hands-on, proactive professional who can rapidly identify problems, formulate tactical plans, initiate change and implement effective programmes in challenging and diverse environments.
- Exceptional capabilities in generating conducive work atmosphere, mentoring teams to enhance overall productivity levels. A team player with excellent communications, negotiation and relationship management skills.

EXPERIENCE

NORTHERN REGION SERVICE DELIVERY MANAGER

(2018 – Present Day) – **RICOH (NZ) LIMITED**

NZ IT MANAGER – IT PRE-AUDIT COMPLIANCE & GOVERNANCE

(2017 – 2018) – **AHI CARRIER (NZ) LIMITED**

NATIONAL OPERATIONS MANAGER – PROJECTS MANAGER

(2010 – 2016) – **GLORY GLOBAL SOLUTIONS (NZ) LIMITED**

NEW ZEALAND GENERAL MANAGER

(2006 – 2007) – **TOTAL CONTACT SOLUTIONS LIMITED**

Various other technology management roles with both national & international responsibilities, since 1987.

Detailed CV available on request.